

LIFETIME INCOME PRODUCTS FREQUENTLY ASKED QUESTIONS



What are lifetime income products?

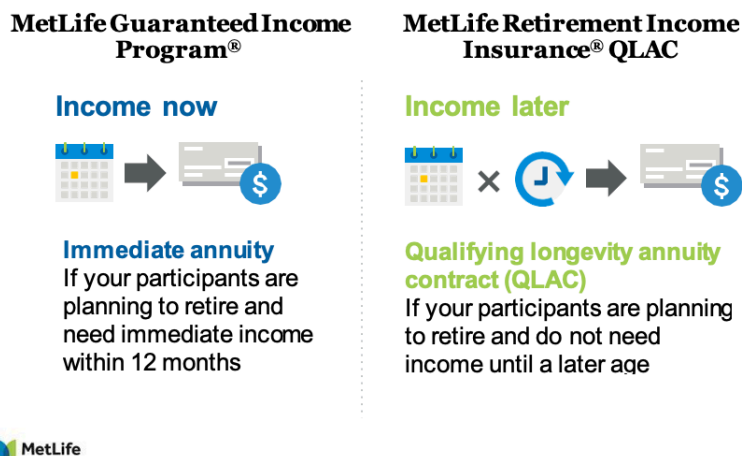
Lifetime Income products, or income annuities, are often referred to as “paychecks for life.” The retirees can use all or a portion of their retirement savings to purchase lifetime income products from Metropolitan Life Insurance Company (“MetLife”), and in turn, MetLife sends them a predictable monthly “paycheck” for as long as they live.¹

Are any commissions charged?

No. Lifetime income products purchased from MetLife are commission free and may offer higher income payments than if a participant were to purchase an annuity on their own.

What lifetime income products does MetLife offer?

MetLife offers two products - MetLife Guaranteed Income Program® (MGIP) and the MetLife Retirement Income Insurance® QLAC.



What is the MetLife Guaranteed Income Program® (MGIP)?

MGIP is a fixed immediate income annuity designed to be purchased with retirement plan assets at the point of retirement with annuity payments beginning within twelve months. An immediate annuity:

- Generates lifetime income immune to market downturns¹
- Allows for the remaining assets to be invested to take advantage of potential market growth
- Provides income that you can never outlive¹
- Presents flexible payment options and features to meet participants individual needs

What is the MetLife Retirement Income Insurance® Qualifying Longevity Annuity Contract (QLAC)?

QLAC is a fixed deferred longevity annuity which is also designed to be purchased with retirement plan assets at the point of retirement. However, with QLAC, payments are deferred until later in life, up to age 85. A QLAC:

- Provides protection against longevity risk and fluctuating market returns
- Allows for the remaining assets to be invested to take advantage of potential market growth; assets then only need to be managed to a limited time horizon – e.g., 20 years (from age 65 to 85)
- Can offer higher income payments due to the longer deferral period
- Provides the opportunity to reduce Required Minimum Distributions (RMDs) and continued tax deferral
- Presents flexible payment options and features to meet participants individual needs

What income options and features are available?

MGIP	RII QLAC	Annuity Options
✓	✓	Single Life Annuity: An income that is paid as long as the annuitant is living.
✓	✓	Joint & Survivor (J&S) Life Annuity: An income that is paid as long as either of two annuitants is living. After one annuitant dies, payments continue to be made as long as the other annuitant is living. In that event, payments may be the same as those made while both annuitants were living (100% J&S) or may be a smaller percentage that is selected when the annuity is purchased upon the death of the primary annuitant (50% J&S or 75% J&S).
✓		Single Life Annuity with a 10 Year Guaranteed Period: With this option, the income is guaranteed to be paid for at least 10 years and payments continue as long as the annuitant is living. If the annuitant dies before all the guaranteed payments have been made, the remaining payments are made until the end of the 10 year guarantee period to their beneficiary. No payments are made once the guaranteed period has expired and the annuitant is no longer living.
MGIP	RII QLAC	Optional Features ²
✓	✓	Pre-Commencement Death Benefit (PCDB): Should the annuitant pass away before income payments begin, the dollar amount they paid to purchase the annuity will be returned to their beneficiary (if a Single Life Annuity is selected) or their spouse will begin receiving income payments on the annuitant's scheduled payment start date (if a Joint & Survivor Life Annuity is selected). Should both the annuitant and his/her spouse pass away before the payment start date, the dollar amount used to purchase the annuity will be returned to the beneficiary.
✓	✓	Return of Premium Guarantee (Cash Refund): This feature ensures that if upon the annuitant's death (or in the case of J&S, both annuitants deaths) the amount of money paid for the annuity is greater than the total dollar amount of all the income payments received, MetLife will pay the difference to the annuitant's beneficiary in a lump-sum payment.

What is the minimum purchase age for MGIP or QLAC?

Both of these products can be made available for purchase after age 55.

What is the maximum purchase age for MGIP or QLAC?

MGIP- can be made available for purchase through age 85. QLAC- can be made available for purchase up to age 85.

When can my payments begin for QLAC?

When you make your QLAC purchase you choose your payment start date. The payment start date can be anytime up until your 85th birthday.

Can I begin QLAC payments sooner after the contract has been issued?

Yes, you have full flexibility to change the payment start date to anytime earlier than the date you chose at purchase. However, it is important to note the payment start date cannot be changed to a later date.

What happens if I choose to begin QLAC payments sooner after the contract has been issued?

The election to an earlier payment start date will cause the benefit payment to change. The new benefit payment amount will be determined using the original pricing at purchase and the newly elected payment start date.

Is there a limit to the amount of money I may use to purchase a QLAC?

Yes. As of January 1, 2020, QLAC premiums are limited to the lesser of \$135,000 or 25% of your qualified account balance at the time of purchase.

TAXES³

Is the purchase of either MGIP or QLAC a taxable event?

No, the purchase of either MGIP or QLAC is not a taxable event.

However, your payments are taxed as ordinary income in the year received. (see next question "How are MGIP and QLAC income payments taxed and reported?" for further information).

How are MGIP and QLAC income payments taxed and reported?

MGIP and QLAC income payments are taxed as ordinary income once payments begin from MetLife. MetLife will provide a 1099R to participants for the taxable income payments received each year.

Are either MGIP or QLAC portable if I leave the plan?

Yes, both MGIP and QLAC are fully portable and will continue to be serviced by MetLife after your purchase.

What do I receive from MetLife before my QLAC payments begin?

On an annual basis, MetLife will provide you a 1098Q detailing your QLAC purchase information.

OUR ADVANTAGE

The MetLife enterprise ranks #1 in sales and assets of institutional income annuities.⁴ For over 45 years, the Institutional Income Annuities team has developed, evolved and refined a disciplined approach to creating guaranteed income solutions. We've done so by accumulating decades of knowledge, listening intently to our customers and putting our clients first. This combination of experience and empathy, paired with our financial strength, results in a committed partner with a proven ability to anticipate market shifts and successfully navigate them.



MetLife's Retirement and Income Solutions have been recognized by J.D. Power for providing "An Outstanding Customer Service Experience" for Phone Support.⁵

¹ All guarantees are based on the financial strength and claims-paying ability of the issuing MetLife company.

² The cost to elect these features is generally higher and the initial payments lower than for payment options selected without these features.

³ Any discussion of taxes is for general informational purposes only and does not purport to be complete or cover every situation. MetLife, its agents and representatives may not give legal, tax or accounting advice and this document should not be construed as such. You should confer with your qualified legal, tax and accounting advisors as appropriate.

⁴ LIMRA U.S. Group Annuity Risk Transfer Survey (a survey of 18 participating companies), December 31, 2020.

⁵ J.D. Power 206, 2017, 2019, and 2020 Certified Customer Service Program recognition is based on successful completion of an evaluation and exceeding a customer satisfaction benchmark through a survey of recent servicing interactions. For more information, visit www.jdpower.com/ccs.

Group annuity contracts are issued through Metropolitan Tower Life Insurance Company (MTL) or Metropolitan Life Insurance Company (MLIC). Like most group annuity contracts, MTL and MLIC group annuities contain certain limitations, exclusions and terms for keeping them in force. MTL and MLIC annuity products may not be available in all states. Contact your MetLife representative or human resources department for more information.

Any discussion of taxes is for general informational purposes only and does not purport to be complete or cover every situation. MTL and MLIC, its agents and representatives may not give legal, tax or accounting advice and this document should not be construed as such. You should confer with your qualified legal, tax and accounting advisors as appropriate.

Metropolitan Tower Life Insurance Company | Lincoln, NE 68516

Metropolitan Life Insurance Company | New York, NY 10166 [LD#]

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1.800.633.5461 | www.SERS.pa.gov

Pennsylvania State Employees' Retirement System | 30 North 3rd Street, Suite 150 | Harrisburg PA 17101

