

defined contribution plan

Investment Option

SERS DEFINED CONTRIBUTION PLAN SETTING UP YOUR NEW ACCOUNT

1. To access your account online for the first time, visit sers.pa.gov. Select the **Account Sign In** button under the appropriate plan.



2. You will be redirected to the Participant Login screen. Select the green **REGISTER** button.



3. On the next screen, select the **I do not have a PIN** tab. Fill in the requested information and select **CONTINUE**.

Account verification

Enter the information below to verify your account.

I do not have a PIN I have a PIN I have a plan enrollment code

SOCIAL SECURITY NUMBER

ZIP / POSTAL CODE

LAST NAME (GENERALLY INCLUDES SUFFIX: E.O., JR, SR, III)

DATE OF BIRTH MM/DD/YYYY

NUMERIC PORTION OF STREET ADDRESS OR P.O. BOX

4. The website will continue through the Identity Proofing registration flow. Please provide a mobile phone number where a verification code can be sent to and select **I AGREE, CONTINUE**.

Identity verification

Enter your mobile phone number below to continue with identity verification.

By clicking "I agree, continue" you authorize us to send you a text with a verification code, and to validate your phone records with your mobile provider for the sole purpose of verifying your identity. These records may include access to public and proprietary sources and contain data such as your name, device, and billing information, as well as it may include your personal credit card profile and non-financial data. Accessing this data will not affect your credit score.

Once you click "I agree, continue" you will receive your verification code via text within five minutes. Use this code on the following page to continue the login process. If you prefer to skip this process, click "Skip, mail PIN" and a verification PIN will be mailed to your address on record.

MOBILE PHONE NUMBER

If you prefer to have a PIN sent to you by mail, select **SKIP, MAIL PIN**. You will not be able to complete the registration process until you have received the PIN. The PIN will need to be provided the next time you log in to complete registration process.



If you choose **I AGREE, CONTINUE** you will receive one of two screens depending on whether the phone number provided can be verified.

Screen 1: If the phone number can be verified, a verification code will be sent to the number provided. Enter the code and select **SUBMIT**.

Enter verification code

Code sent. Please keep this window open until you receive your code. You should receive the code within three minutes.

VERIFICATION CODE

[Didn't receive the code?](#)

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Screen 2: If the phone number cannot be verified, you will be prompted to answer additional security questions.

We need to verify a few more things
Please answer the questions below

1 Your credit file indicates you may have a mortgage loan opened around July 2005. Who is the credit provided for this account?

DIRECT FINANCE HOLDING TRUST
 SUNBELT NATIONAL MORTGAGE
 WELLS FARGO
 NONE OF THE ABOVE

2 Which of the following is or was the last four digits of your cellular telephone number?

3000000000
 3000001111

5. Once identity proofing is passed, you will be prompted to provide contact information and create a username and password. Once that is complete, select **REGISTER**.

We found you!
Verification codes for enhanced security will be sent to the email address or phone number you provide below.

Provide contact information

EMAIL ADDRESS

MOBILE PHONE NUMBER

Username and Password

USERNAME

PASSWORD

RE-ENTER PASSWORD

REGISTER

6. Congratulations! You have successfully completed the registration of your account online. Please select the **Continue to My Account** button to access your account overview.

PHIL PHILADELPHIA
Thank you for registering. Let's review your plan.

My Plan Details [Print](#)

PLAN Pennsylvania State Employees' Defined Contribution Plan
INVESTMENT OPTIONS 100% 2025 Retirement Date Fund

Communication Preference

E-delivery provides the following benefits:

- More secure delivery of important communications
- Potentially minimize exposure to identity theft
- Better document management
- Less mail to fill your mailbox at home

E-delivery
Plan documents may include confirmations, notices, prospectuses and statements.

Participation Agreement for Electronic Delivery

By selecting electronic delivery, you acknowledge these terms and consent to receive certain documents in electronic format. In addition, you authorize Employer Retirement to contact you regarding services for your retirement plan or as authorized by your plan sponsor. Your plan sponsor allows you to receive all available

Continue to My Account